

INSTRUCTIONS FOR ENTRY/EXIT GATES

Governor's Hill Condos at Barton Creek has been equipped with an Electronic Access Control Telephone Entry System for entry into the community. Please read these instructions carefully to familiarize your self with the proper procedures for using the system.

ACCESS MEDIA TYPES

Remote openers are available. These devices are similar to a garage door opener in function and can be used from within an automobile. The antenna for this receiver is also located near the entry gate panel.

THE FOLLOWING STEPS ARE INVOLVED IN USING THE VISITOR ENTRY CAPABILITY

1. The Access Control system uses your existing telephone to let you communicate with visitors and allow them access to the neighborhood if you so desire. The display on the entry panel at the gate instructs the guest to find your "directory code" on the system's built-in electronic directory and enter the code that is synonymous with your name on the keypad. The system then dials your telephone number, which has already been programmed into the system's memory, and your telephone will ring. The system will keep your number confidential.
2. Upon answering the telephone, you will be in a normal conversation with the visitor. Be sure to speak clearly and strongly so the visitor can hear you over any noise near the gate. The call lasts last for a limited amount of time (currently 1 minute) so that you may provide the guest with brief driving directions. After that period, the system will automatically end the call to ensure the system is available to other visitors. Starting ten (10) seconds prior to the end of the call, you will begin to hear a short tone each second to signal you that the call is about to end. You must enter a code into your touch tone telephone to grant the guest access to the community, the call itself does not make the gate open.
3. Once you have verified the guest, you may take one of two actions:
 - (1) dial a "9" to open the door or gate where the system is located, OR
 - (2) dial a "*" to hang up without granting entry.

Do not hang up until you dial one of these "options."

4. If you dialed "9", the Access Control System will remotely open the gate for a preset period of time. The system will also display the message "ACCESS GRANTED - PLEASE ENTER NOW" and will emit short tones for 3 seconds. You will hear these tones and then the system will hang up

5. If you are on the telephone when a visitor tries to call you, he or she will receive a busy signal, unless you have Call Waiting. Therefore, be brief with your telephone calls if you are expecting company, so your visitor does not have to wait long to reach you. If you have Call Waiting, you can simply switch over to the call from your visitor, let him/her in, and then go back to your original call.

NOTE: If your guest is attempting to gain access to the community by calling you from their cellular telephone while they are at the front gate, dialing nine will emit a tone to your guest, but the gate will NOT open. The guest *must* be calling from the guest directory located in the gate entry panel.

THE FOLLOWING STEPS ARE INVOLVED IN USING THE ENTRY CODE CAPABILITY

Governor's Hill Condos at Barton Creek will also be using the entry code capability of the Access Control System as a method of access for the front gate. To enter using an entry code, enter your four-digit code on the keypad of the Access Control System and the gate will be unlocked. There are several important points to remember when using an entry code:

1. Do not push the # button before entering your code. That will start the guest directory.
2. If you make a mistake while entering your code, press the * key. This will clear what you have entered and let you start over from the beginning.
3. If you suspect that your code has become known by others, please inform the management company immediately so that your access code can be changed.

MANAGEMENT OF THE GATE ACCESS SYSTEM

Additional or replacement remote openers can be purchased from the management company.

All requests for new codes, temporary codes or for gates to be programmed open temporarily for an event should be submitted to service@ciranet.com.

In case of a malfunction first call the management company, RealManage at 512-219-1927 or our toll-free customer service line at 1-866-4-RealService (1-866-473-2573) to report the problem.

You will be notified if and when it becomes necessary to change the gate codes and/or re-program the remote openers.